

# Privacy Policy

This privacy policy applies to those who share their personal information on the Pump Avenue Foundation website. In addition to personal information, we may collect website use information, but this will not be personally indemnifying information.

Please understand that whenever you voluntarily disclose personal information online this information cannot be made one-hundred percent secure and, in some cases, that information can be intercepted, collected and used by others. However, we work hard to protect your information at all times and protect your information in several ways. Your information is stored on a secure server that Pump Avenue Foundation and its authorized personnel can only access through a password. Additionally, we encrypt your information to prevent third parties without authorization from intercepting your information when it is in transit to us.

You may contact Pump Avenue Foundation by email or phone if you have any questions regarding this policy.

# Donation Refund Policy

We are grateful for your donation and support of Pump Avenue Foundation. Donations are normally non-refundable but if you have made an error in making your donation or change your mind about contributing to our organization please contact us by email. Refunds that are returned are done through the original method of payment. If you made your donation by credit card, your refund will be credited to that same credit card.

## Automated Recurring Donation Cancellation

Ongoing support is important to enabling projects to continue their work, so we encourage donors to continue to contribute to projects over time. But if you must cancel your recurring donation, please notify us immediately.

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